CREATING A VOICE RESPONSE GRAMMAR FROM A USER GRAMMAR

ABSTRACT

Methods, systems, and products are disclosed for creating a voice response grammar in a voice response server that include identifying a user for a presentation, the user having a user grammar, the user grammar including one or more user grammar elements and storing a multiplicity of user grammar elements for the user in a voice response grammar on a voice response server. In typical embodiments, identifying a user for a presentation includes creating a data structure representing a presentation and listing in the data structure at least one user identification. In typical embodiments, each grammar element includes an identifier of a structural element, a key phrase for invoking a presentation action, and a presentation action identifier representing a presentation action.